



FACTORY AUTOMATION

***News Release***

## **Mitsubishi Electric Offers New Warranty Options on Comprehensive Line of Robots**

VERNON HILLS, Ill. – September 10, 2013 – Mitsubishi Electric’s high-quality, precise [robots](#) have been solving manufacturing challenges since 1980. Now, in a vote of confidence in the quality and reliability of its comprehensive line of compact, powerful robots, [Mitsubishi Electric Automation, Inc.](#), will offer several new warranty options.

In addition to the initial in-house limited repair warranty, Mitsubishi Electric will give customers the opportunity to purchase on-site repair coverage for the initial warranty period or extend the initial limited warranty, either in house or on site, for one or two additional years. On-site coverage provides repair of robots (excluding cleanroom-classified robots) at the customer’s facility.

Both on-site repair coverage and extended limited warranty options offer distinct advantages for Mitsubishi Electric’s customers. The extended limited warranty establishes a known, planned cost for repair of the robot over a longer period of time. The on-site repair coverage option can reduce downtime and save money because it eliminates the time and cost of shipping the robot for repair. Maintenance managers can calculate the potential cost savings of on-site repair coverage by accessing the [downtime cost estimator](#).

For additional information about on-site repair coverage or the extended initial limited warranty, customers are encouraged to contact their Mitsubishi Electric Automation robot distributor or system integrator. All initial and extended limited warranties are subject to the company’s standard [terms and conditions of service](#).

Mitsubishi Electric Automation offers a full line of [robots](#), available in 4-, 5-, or 6-axis configurations. Mitsubishi Electric robots integrate directly to the company’s family of world-class automation products, creating a single-source automation solution. Information on the full line of factory automation products and solutions from Mitsubishi Electric Automation is available at [www.meau.com](http://www.meau.com).

## **Mitsubishi Electric Automation, Inc.**

Headquartered in Vernon Hills, Ill., Mitsubishi Electric Automation, Inc., offers a wide range of factory automation [products](#), [solutions](#), [training](#) and [support](#) services for the industrial and commercial sectors. A U.S. affiliate company of Mitsubishi Electric Corporation, Mitsubishi Electric Automation represents more than 75 years' experience in the automation industry. A broad product portfolio includes programmable automation controllers ([PAC](#)), programmable logic controllers ([PLC](#)), human machine interfaces ([HMI](#)), variable frequency drives ([VFD](#)), [servo amplifiers and motors](#), [control software](#), computerized numerical control ([CNC](#)), [circuit breakers](#), [robots](#) and [motion controllers](#). The company takes its motion control solutions on the road with the 53-foot long [Solutions in Motion](#) mobile showroom that appears at tradeshow, training seminars and other events across North America. Additional information about Mitsubishi Electric Automation is available at [www.MEAU.com](http://www.MEAU.com).

In addition to factory automation, [Mitsubishi Electric US group companies'](#) principal businesses include projectors, semiconductor devices, automotive electrical components, elevators and escalators, heating and cooling products, solar modules, electric utility products, and large-scale video displays for stadiums and arenas. There are 50 locations throughout North America with approximately 3,600 employees.

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