MITSUBISHI ELECTRIC

Repair & Return Request Form – CANADA   Page 1 of   (Ex. 1, 2, 3)

Note: No RMA will be issued without complete shipping instructions

COMPLETE THIS FORM AND FAX TO 905-475-7935 OR E-MAIL: CanadaParts@meau.com

Requesting a Return Material Authorization (RMA) number and returning product(s) for
repair implies the Customer's acceptance to the Product Repair & Return Policy,
Publication P72-07X-TSSPTS-001_Product Repair & Return Policy.

BILL TO: CUSTOMER CONTACT INFORMATION		CASE #
REQUESTED BY (First & Last Name):		
PH:	FX:	E-Mail:

BILL TO: CUSTOMER ACCOUNT INFORMATION	MEAU ACCOUNT #
COMPANY NAME:	
BILLING ADDRESS:	
CITY:	
PROVINCE:	POSTAL CODE:

SHIP TO: USER INFORMATION	MEAU ACCOUNT #
COMPANY NAME:	
SHIPPING ADDRESS:	
CITY:	
PROVINCE:	POSTAL CODE:
ATTENTION TO: (First & Last Name / Department):	
PH: FX:	E-Mail:

PURCHASE ORDER: PAYMENT IS REQUIRED IN ADVANCE OR NET 30 DAYS IF APPROVED	
REPAIR PURCHASE ORDER # **(REQUIRED)**	REQUESTING PERSON AUTHORIZATION SIGNATURE **(REQUIRED)**
REPAIR & RETURN SHIPPING TO: **BILL TO: (CUSTOMER) SHIP TO: (USER)**	**RETURN IN ORIGINAL BOX?**

SHIPPING INSTRUCTIONS (REQUIRED)

COURIER_____ ACCT#_____ SHIP METHOD (e.g. GROUND/AIR/9AM)_____

INSURANCE VALUE_____ ** IF NO INSURANCE VALUE, DEFAULT IS NO INSURANCE, ALL SHIPMENTS ARE FOB
SHIPPING POINT (MITSUBISHI). ACCOUNT# REQUIRED FOR COLLECT SHIPMENTS **

*** Please confirm with the Canada office that they can repair your item, if not it must go to the US Office ***
*** Make sure to back up all memory before sending in any product to MEAU. We are not liable for any loss of data. ***

ITEM 1 PRODUCT INFORMATION

WARRANTY	RUSH REPAIR $150.00 CA	(MEAU USE ONLY) **Repair Price (CAD)**
NON-WARRANTY	STANDARD	
ITEM PART #	ITEM SERIAL #	
MACHINE MODEL #	MACHINE SERIAL #	MEAU PART #
< Validation Of A Warranty >	Reference Purchase Order NUMBER:	Reference Purchase Order DATE:

ITEM 1 PROBLEM DESCRIPTIONS (This section must be completed)

Failure Symptoms, Alarm(s) and/or Reason for Repair or Evaluation:

COMPLETE THIS FORM AND FAX TO 905-475-7935 OR E-MAIL: CanadaParts@meau.com
Requesting a Return Material Authorization (RMA) number and returning product(s) for
repair implies the Customer's acceptance to the Product Repair & Return Policy,
Publication P72-07X-TSSPTS-001_Product Repair & Return Policy.

BILL TO Name:	Repair PO #

ITEM 2 PRODUCT INFORMATION

WARRANTY	RUSH REPAIR $150.00 CA	(MEAU USE ONLY) **Repair Price (CAD)**
NON-WARRANTY	STANDARD	

ITEM PART #	ITEM SERIAL #	
MACHINE MODEL #	MACHINE SERIAL #	MEAU PART #
< Validation Of A Warranty >	Reference Purchase Order NUMBER:	Reference Purchase Order DATE:

ITEM 2 PROBLEM DESCRIPTIONS (This section must be completed)

Failure Symptoms, Alarm(s) and/or Reason for Repair or Evaluation:

ITEM 3 PRODUCT INFORMATION

WARRANTY	RUSH REPAIR $150.00 CA	(MEAU USE ONLY) **Repair Price (CAD)**
NON-WARRANTY	STANDARD	

ITEM PART #	ITEM SERIAL #	
MACHINE MODEL #	MACHINE SERIAL #	MEAU PART #
< Validation Of A Warranty >	Reference Purchase Order NUMBER:	Reference Purchase Order DATE:

ITEM 3 PROBLEM DESCRIPTIONS (This section must be completed)

Failure Symptoms, Alarm(s) and/or Reason for Repair or Evaluation:

ITEM 4 PRODUCT INFORMATION

WARRANTY	RUSH REPAIR $150.00 CA	(MEAU USE ONLY) **Repair Price (CAD)**
NON-WARRANTY	STANDARD	

ITEM PART #	ITEM SERIAL #	
MACHINE MODEL #	MACHINE SERIAL #	MEAU PART #
< Validation Of A Warranty >	Reference Purchase Order NUMBER:	Reference Purchase Order DATE:

ITEM 4 PROBLEM DESCRIPTIONS (This section must be completed)

Failure Symptoms, Alarm(s) and/or Reason for Repair or Evaluation: