



BENEFITS OF PURCHASING THROUGH AUTHORIZED DISTRIBUTORS

Mitsubishi Electric Automation, Inc. (Mitsubishi Electric) is committed to responsible business practices based on quality, integrity and fairness. We distribute our products exclusively through a network of authorized Mitsubishi Electric distributors. There are valuable benefits to purchasing through authorized distribution.

BENEFITS OF PURCHASING FROM AN AUTHORIZED DISTRIBUTOR

- Authorized Mitsubishi Electric distributors provide a standard of excellence to customers purchasing our products.
- Purchasing from an authorized Mitsubishi Electric distributor assures that you receive a genuine Mitsubishi Electric product, not one that is counterfeit or has been used or altered.
- Only authorized Mitsubishi Electric distributors have committed to provide dedicated sales support, ensuring that you receive knowledgeable customer service both before and after your purchase.
- Only authorized Mitsubishi Electric distributors can provide customers with application support that is backed by Mitsubishi Electric's engineering teams with decades of experience and application know-how.
- Only authorized Mitsubishi Electric distributors carry inventory locally and have access to Mitsubishi Electric's vast warehouses of industrial automation products to support the needs of our customers in the American market.

PRODUCT WARRANTY PROTECTION

To maintain these standards, Mitsubishi Electric's warranty protection will only be provided for Mitsubishi Electric products purchased from an authorized Mitsubishi Electric distributor. Any Mitsubishi Electric product purchased from a non-authorized distributor will not be covered under the Mitsubishi Electric warranty. Please note that unauthorized sellers may appear on a marketplace site, hosted by companies such as Amazon, ebay and similar marketplaces. When purchasing on these marketplace sites, you should always confirm that the reseller is an authorized Mitsubishi Electric distributor.

In order to maintain your warranty protection, please ensure that the retailer you purchase from is an authorized Mitsubishi Electric distributor.

To find an authorized distributor near you please visit the <u>Distributor Locator</u> on the Mitsubishi Electric website. https://us.mitsubishielectric.com/fa/en/about-us/distributors





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