



PRODUCT RETURN FOR CREDIT

For credit, material must be new, unopened and in sealed original factory packing with no markings on carton. Re-labeling stickers allowed on carton only as indicated below.

HOW TO PACKAGE YOUR RETURN





When returning materials for credit, they must have **NO markings**, **shipping labels**, **or stickers/labels on the product carton** other than the accepted re-labeling sticker as shown at right.





Label size **may not exceed** two inches in height and four inches in width (2" H x 4" W). Label can be placed on the side or bottom of the carton.

- Label must be white with black ink imprint only.
- Label must be applied within one inch (1") of the lower left corner and one inch (1") above the bottom of carton.





Place the original product box into an outer carton with adequate protective packing to avoid shipping damage.





Enclose a copy of the RPA form inside the shipping box.





Include RPA Number on shipping label to assure timely processing. (ex RPA # 6XXXXXXX)

It is important to follow instructions to avoid credit denial.

Materials that do not pass inspection will be returned at the customer's expense.

RETURN ADDRESS:

MITSUBISHI ELECTRIC AUTOMATION, INC.

RPA Number 500 Corporate Woods Parkway Vernon Hills, IL 60061 USA