

IMA™ MOBILE FOR CNC MONITORING

PLEASE COMPLETE AND SEND WITH IMA MOBILE AND IMA ADAPTER ORDER

Mitsubishi Electric Automation will provide the SOFTWARE LICENSE CERTIFICATION details upon completion. The Adapter files and account information will be sent directly to the email listed in this field: "Send License Certification to this Email".

Thank you for your purchase order. To complete the software order process, please provide the following information along with your purchase order and send to customercare@meau.com or directly to your Customer Care Coordinator.

COMPANY SOLD TO:	DATE:		
ATTENTION:	END USER PO #:		
EMAIL:			
PO #:	SO #:		
(SHIP TO) END USER INFORMATION**			
COMPANY:			
ADDRESS:			
CITY:	STATE/PROVINCE:		
ZIP/POSTAL:	COUNTRY:		
CONTACT NAME:			
SEND LICENSE CERTIFICATE TO THIS EM	1AIL:		
For Purchasing Licenses Please List Software Part Number(s)	IMA MOBILE INFORMATION NO. OF MACHINES: NO. W/ SMART ALERT:		
	NO. OF ADDITIONAL USERS (3 INCLUDED W/ SUBSCRIPTION):		
	SERVICE START DATE:		
	SERVICE PERIOD:MONTHS ORYEARS		
	ACCOUNT ADMINISTRATOR NAME:		
	ADMINISTRATOR EMAIL ADDRESS:		
	The below information is requested for IMA Mobile subscriptions that will include the Smart Alert feature:		
	CONTACT PERSON:		
	CONTACT PHONE NUMBER:		
In case of questions, please contact customercare@meau.com	CONTACT E-MAIL ADDRESS:		
	Payment Plan (Check one): ☐ Monthly ☐ Annual ☐ 1 Payment		
**To avoid delays in processing, please be sure to include this form and provide all end user information (email etc.) when placing your purchase order.	This document certifies that you, the customer, have bought a proper copy of the above software product part number, and have been granted the license content from Mitsubishi Electric Automation. With this Certificate, you are permitted to install purchased software and use it with issued permanent license. We will send the latest version.		

Initial **LOGIN INFORMATION** will be sent to the administrator email address listed via the Software.Solutions@MEAU.com email account.



IMA ADAPTERS

For Purchasing IMA Adapters for MTConnect: For purchasing IMA Adapters, please fill in all information below including machine information, CNC model, and CNC serial number. If purchasing Adapters for more machines than rows available here, please attach a spreadsheet with the same information for all machines.				

IMA Adapter files will be sent out directly to the customer e-mail given.

To avoid delays in processing, please be sure to include this form and provide all end user information (email etc.) when placing your purchase order.



MITSUBISHI ELECTRIC AUTOMATION'S STANDARD TERMS AND CONDITIONS OF SERVICE AND TERMS OF MEAU'S LIMITED WARRANTY ARE A PART OF THIS AGREEMENT. YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTAND AND AGREE TO OUR TERMS AND CONDITIONS OF WARRANTY AND SERVICE, WHICH ARE LOCATED ON THE MITSUBISHI ELECTRIC WEBSITE AT https://us.mitsubishielectric.com/fa/en/legal-notices, AND AGREE TO BE BOUND BY THEM. To the extent that the Smart Alert Subscription (the "Subscription") is purchased, the following additional terms and conditions shall apply to the subscription:

- MEAU shall have the right to discontinue or suspend the Subscription service at any time. In no event shall Customer distribute, sell, offer for sale, lease, or transfer the Subscription to any third parties.
- 2. In the event that Customer becomes aware of any errors in the Subscription, Customer shall promptly notify MEAU of such error.
- 3. CUSTOMER RECEIVES THE SUBSCRIPTION SERVICE AT ITS OWN RISK. THE SUBSCRIPTION SERVICE IS PROVIDED TO CUSTOMER ON AN "AS IS" AND "AS AVAILABLE" BASIS, AND MEAU EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. MEAU shall not be liable for any third-party claims against customer, or brought by customer against a third party, arising out of the SUBSCRIPTION service or customer's use thereof.
- 4. MEAU makes no warranty of any kind whatsoever that a) the SUBSCRIPTION service will be uninterrupted, timely, secure, or error-free; b) the SUBSCRIPTION service will be free of viruses or other harmful components; c) the data and information provided through the SUBSCRIPTION service will be accurate or reliable; d) the results of using the Subscription service will meet Customer's expectations or requirements; or e) the Subscription service will not conflict with other services from Customer or provided by third parties. MEAU shall not be liable for any damages incurred, whether directly or indirectly, as a result of any of the cases set forth in this section.
- 5. MEAU SHALL NOT BE LIABLE FOR ANY DAMAGES INCURRED BY CUSTOMER, WHETHER DIRECTLY OR INDIRECTLY, AS A RESULT OF THE SUSPENSION OR TERMINATION OF THE SUBSCRIPTION SERVICE:
- 6. IN NO EVENT SHALL MEAU BE LIABLE FOR ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF REVENUE OR PROFITS, CAUSED BY OR RESULTING FROM THE SUBSCRIPTION SERVICE OR COMPONENTS.
- 7. MEAU may amend these terms and conditions upon thirty (30) days' notice. Customer's continued use of the Subscription shall be deemed an acceptance of any such amendments.

This Agreement is the entire agreement between the Parties and supersedes all prior communications, oral or written, relating to the subject matter. All representations, offers, and undertakings of the Parties made prior to the Effective Date of this Agreement are merged into this Agreement. This Agreement may not be modified by a Party in any manner unless made in writing, signed and dated by authorized representatives of each Party. Neither Party may assign any of its rights, duties or obligations under this Agreement, in whole or in part, without the prior written consent of the other Party except to a purchaser of all, or substantially all, of that Party's stock or assets; however, in this case, the assigning Party continues to be bound by the terms and provisions of this Agreement.

COMPANY NAME	
3Y:	
PRINTED NAME:	
ΠΤLE:	
DATE:	

MITSUBISHI ELECTRIC AUTOMATION. INC.

500 Corporate Woods Parkway, Vernon Hills, IL 60061 Ph 847.478.2100 • Fx 847.478.2253

us.MitsubishiElectric.com/fa/en

March 2022 • ©2022, Mitsubishi Electric Automation, Inc. Specifications subject to change without notice. • All rights reserved.