

CNC SPARE PARTS EXTENDED WARRANTY PROGRAM



INTRODUCTION & OVERVIEW

Mitsubishi Electric Automation is pleased to announce the release of the CNC Spare Parts Extended Warranty Program. This program is specifically designed for customers seeking to extend warranty coverage on select CNC components purchased through Mitsubishi Electric. Customers opting to purchase extended warranty coverage will receive an additional year of warranty, extending total warranty coverage from one to two years!

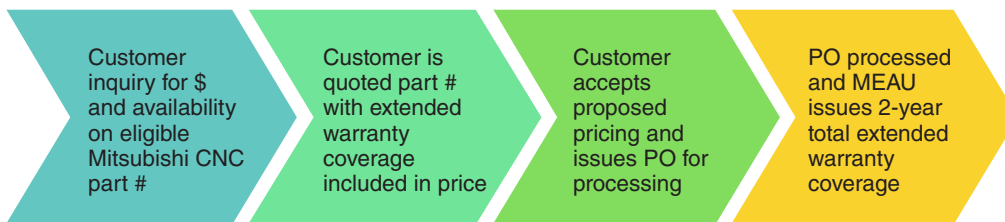
VALUE

Mitsubishi Electric's extended warranty coverage delivers value and peace of mind. Parts purchased with extended warranty coverage are 100% covered against manufacture defects for 2 years after date of purchase. In addition, parts covered under extended warranty are eligible for immediate replacement. You won't have to wait to be approved to get a replacement product.

HOW IT WORKS:

- ✓ Participating customers will receive (2) total years warranty when opting into program at time of purchase
- ✓ Consumable parts are excluded from the program
These include: Batteries, cables, connectors, key sheets, push buttons, hardware, cover panels, consumable electric items
- ✓ Cost of warranty is 10% of part list price.
Example: Servo Amplifier part number MDS-DH-V2-4040
 - List price: \$4,600.00 X .10 = \$460.00 (2-year warranty cost)
 - Total price of part with 2-year warranty coverage = \$5,060.00
- ✓ Warranty covers replacement cost of part only
- ✓ Warranty claims follow the existing process
- ✓ Mitsubishi Electric Automation maintains warranty data

PROCESS



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