

Software Maintenance Agreement (SMA)

The software maintenance agreement allows users to purchase a yearly software maintenance contract that includes automatic delivery of ALL upgrades that MEAU releases during the contract year for the associated software title. The SMA ensures that a customer will always have the current version of software. The contract for this service runs one year from the date of purchase, and should be renewed yearly to ensure continuous service.

Unlimited User/OEM Licenses

Part numbers ending in -UN are standard unlimited user licenses. Part numbers ending in -OEM are unlimited user licenses exclusively for OEM customers. Unlimited licenses are for a single entity only and may not be resold to another entity.

Mitsubishi Electric Integrated System Programming Suite – iQ Works

The iQ Works suite contains and maintains seven different core software packages; MELSOFT Navigator, GX Works3, GX Works2, MT Works2, GT Works3, FR Configurator2 and RT-Toolbox3 Mini. MELSOFT Navigator is the umbrella software that serves as the system configuration software and launching pad for the other four packages. Users are able to graphically assemble their networks, controllers, special function modules, and I/O for sequence control, along with their motion controller modules and GOT2000 and GOT1000 HMIs.

Type	Model Number	Description	Stock Status	Notes
Software	iQ-WORKS-C1	Single User License of iQ Works on DVD	S	This is a single DVD which contains the following software titles (MELSOFT Navigator, GX Works3, GX Works2, MT Works2, GT Works3, FR-Configurator2 and RT-Toolbox3 Mini)
	iQ-WORKS-C5	5 User License of iQ Works on DVD	S	
	iQ-WORKS-C10	10 User License iQ Works on DVD	-	
	iQ-WORKS-UN	Unlimited User License iQ Works on DVD	-	
	iQ-WORKS-OEM	OEM license for iQ-Works on DVD	-	
SMA	iQ-WORKS-C1-SMA	SMA for iQ-Works-C1	-	These are the model numbers to order an SMA for the DVD or CD iQ Works model numbers. Updates will be provided electronically.
	iQ-WORKS-C5-SMA	SMA for iQ-Works-C5	-	
	iQ-WORKS-C10-SMA	SMA for iQ-Works-C10	-	
	iQ-WORKS-UN-SMA	SMA for iQ-Works-UN	-	
	iQ-WORKS-OEM-SMA	SMA license for iQ-Works-OEM on DVD	-	

Upgrade to Full iQ Works*

Type	Model Number	Description	Stock Status	Notes
Level 1	iQ-WORKS-LUP1-C1	Upgrade to iQ Works - 1 C1 Title Owned	-	These model numbers are for customers who already own 1 of the following iQ Works component software (GX Works2, GX Works3, MT Works2 or GT Works3). Example: The customer owns GX Works2 or MT Works2 but they now want to upgrade to the full iQ Works suite.
	iQ-WORKS-LUP1-C5	Upgrade to iQ Works - 1 C5 Title Owned	-	
	iQ-WORKS-LUP1-C10	Upgrade to iQ Works - 1 C10 Title Owned	-	
Level 2	iQ-WORKS-LUP2-C1	Upgrade to iQ Works - 2 C1 Titles Owned	-	These model numbers are for customers who already own 2 of the following iQ Works component software titles (GX Works2, MT Works2 or GT Works3). Example: The customer owns GX Works2 and MT Works2 but they now want to upgrade to the full iQ Works suite.
	iQ-WORKS-LUP2-C5	Upgrade to iQ Works - 2 C5 Titles Owned	-	
	iQ-WORKS-LUP2-C10	Upgrade to iQ Works - 2 C10 Titles Owned	-	

Note: iQ Works and the component software titles are new products. Customers with existing GX Developer, MT Developer and GT Works2 software or SMAs are not entitled to an upgrade to iQ Works, GX Works2, MT Works2 (MT Developer) or GT Works3.

Upgrade to iQ Works OEM License

Type	Model Number	Description	Stock Status	Notes
Software	iQ-WORKS-C1-OEM	Upgrade from iQ Works-C1 to OEM license	-	This model number is for customers who already own iQ-Works-C1
	iQ-WORKS-LUP1-OEM	Upgrade to iQ Works - 1 OEM Title Owned	-	This model number is for customers who already own 1 of the iQ Works component software in OEM version (GX-Works2-OEM, GT-Works3-OEM, or MT-Works2-OEM)
	iQ-WORKS-LUP2-OEM	Upgrade to iQ Works - 2 OEM Titles Owned	-	This model number is for customers who already own 2 of the iQ Works component software in OEM version (GX-Works2-OEM, GT-Works3-OEM, or MT-Works2-OEM)
	iQ-WORKS-L1-C1-OEM	Upgrade to iQ Works OEM - 1 C1 Title Owned	-	This model number is for customers who already own 1 of the iQ Works component software in single license version (GX-Works2-C1, GT-Works3-C1, or MT-Works2-C1)
	iQ-WORKS-L2-C1-OEM	Upgrade to iQ Works OEM - 2 C1 Titles Owned	-	This model number is for customers who already own 2 of the iQ Works component software in single license version (GX-Works2-C1, GT-Works3-C1, or MT-Works2-C1)