



# Repair & Return Request Form – USA Page 1 of (Ex. 1, 2, 3)

**COMPLETE THIS FORM AND FAX TO 847-478-2503 OR E-MAIL: tssparts@meau.com**

Requesting a Return Material Authorization (RMA) number and returning product(s) for repair implies the Customer's acceptance to the Product Repair & Return Policy, Publication P72-07X-TSSPTS-001\_Product Repair & Return Policy.

<b>BILL TO: CUSTOMER CONTACT INFORMATION</b>		NOTIFICATION #	
REQUESTED BY (First & Last Name):			
PHONE:	FAX:	E-MAIL:	
<b>BILL TO: CUSTOMER ACCOUNT INFORMATION</b>		MEAU ACCOUNT #	
COMPANY NAME:			
BILLING ADDRESS:			
CITY:			
STATE / PROVINCE:		ZIP / POSTAL CODE:	
<b>SHIP TO: USER INFORMATION</b>		MEAU ACCOUNT #	
COMPANY NAME:			
SHIPPING ADDRESS:			
CITY:			
STATE / PROVINCE:		ZIP / POSTAL CODE:	
ATTENTION TO: (First & Last Name / Department):			
PHONE:	FAX:	E-MAIL:	
<b>PURCHASE ORDER INFORMATION: REQUIRED - PO NUMBER &amp; RETURN SHIPPING INSTRUCTIONS</b>			
REPAIR PURCHASE ORDER (PO) (REQUIRED)		REQUESTING PERSON AUTHORIZATION SIGNATURE (REQUIRED)	
REPAIR & RETURN SHIPPING TO:		BILL TO: (CUSTOMER)	SHIP TO: (USER)
<b>SHIPPING INSTRUCTIONS</b> (Freight Collect REQUIRES Your Collect Account #)		COLLECT ACCOUNT NUMBER:	RETURN IN SAME BOX? <b>YES      NO</b>
<b>*** Make sure to back up all memory before sending in any product to MEAU. We are not liable for any loss of data. ***</b>			
<b>ITEM 1 PRODUCT INFORMATION</b>			
WARRANTY	RUSH - (\$325)	CLEAN & INSPECT ONLY (QUOTED AFTER ITEM NAME IS CONFIRMED)	
NON-WARRANTY	STANDARD		
ITEM NAME:		ITEM SERIAL #	
MACHINE MODEL #		MACHINE SERIAL #	
Validation Of Warranty Time	Purchase Order NUMBER:	Purchase Order DATE:	
<b>ITEM 1 PROBLEM DESCRIPTIONS (This section must be completed)</b>			
Failure Symptom(s), Alarm(s) and/or Reason for Repair or Evaluation:			



# Repair & Return Request Form – USA Page of (Ex. 2, 3, 4)

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<b>BILL TO Name:</b>	<b>Repair PO#</b>
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### ITEM 2 PRODUCT INFORMATION

WARRANTY	RUSH - (\$325)	CLEAN & INSPECT ONLY (QUOTED AFTER ITEM NAME IS CONFIRMED)
NON-WARRANTY	STANDARD	

ITEM NAME:	ITEM SERIAL #
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MACHINE MODEL #	MACHINE SERIAL #
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<b>Validation Of Warranty Time</b>	Purchase Order NUMBER:	Purchase Order DATE:
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### ITEM 2 PROBLEM DESCRIPTIONS (This section must be completed)

**Failure Symptom(s), Alarm(s) and/or Reason for Repair or Evaluation:**

### ITEM 3 PRODUCT INFORMATION

WARRANTY	RUSH - (\$325)	CLEAN & INSPECT ONLY (QUOTED AFTER ITEM NAME IS CONFIRMED)
NON-WARRANTY	STANDARD	

ITEM NAME:	ITEM SERIAL #
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MACHINE MODEL #	MACHINE SERIAL #
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<b>Validation Of Warranty Time</b>	Purchase Order NUMBER:	Purchase Order DATE:
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### ITEM 3 PROBLEM DESCRIPTIONS (This section must be completed)

**Failure Symptom(s), Alarm(s) and/or Reason for Repair or Evaluation:**

### ITEM 4 PRODUCT INFORMATION

WARRANTY	RUSH - (\$325)	CLEAN & INSPECT ONLY (QUOTED AFTER ITEM NAME IS CONFIRMED)
NON-WARRANTY	STANDARD	

ITEM NAME:	ITEM SERIAL #
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MACHINE MODEL #	MACHINE SERIAL #
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<b>Validation Of Warranty Time</b>	Purchase Order NUMBER:	Purchase Order DATE:
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### ITEM 4 PROBLEM DESCRIPTIONS (This section must be completed)

**Failure Symptom(s), Alarm(s) and/or Reason for Repair or Evaluation:**